

Registering Individual Details

Police Health Limited ABN 86 135 221 519
A registered, not-for-profit, restricted access private health insurer

Free Post: Police Health
Reply Paid 6111, ADELAIDE SA 5000

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Police Health



COVER LIKE NO OTHER

Police Health can hold individual address and account payee details for individuals registered under a family membership.

By completing this form you understand that the account and/or address details you provide will be used for claims lodged **by you, for you** and for all future correspondence relating to you.

Details	Police Health Membership No.	<input type="text"/>
Mr/Mrs/Miss/Ms _____	Surname _____	Given Names _____
Date of Birth / /	Email _____	
Mobile _____	Home _____	Work _____
Details of account you wish to have your eligible benefits paid in to <i>(if different from membership)</i>		
BSB _____	Account No _____	Account Name _____
Residential address for individual person's future correspondence <i>(if different from membership)</i>		
_____		Postcode _____
Postal address <i>(if different from residential address)</i>		
_____		Postcode _____
<input type="checkbox"/> I request that Police Health keep my address, phone number, financial institution information and details of my benefit claiming history private from all other person(s) on the policy. I acknowledge that Police Health will use best endeavours to keep my details private in accordance with Police Health's Privacy Policy.		
Declaration		
I declare that:		
<ul style="list-style-type: none">• The information in this form is true and complete and agree to be bound by the rules of the fund.• Police Health has made me aware of the Privacy Policy and its availability to me, and I have read the Privacy Notice on the reverse side of this form.• I consent to the use and disclosure of my personal information, including health information, in accordance with the Privacy Policy, and note that personal information about a person insured on the health insurance policy may be disclosed to other people insured under the same health insurance policy.• I authorise Police Health to collect and authorise any third party to supply from time to time full and complete details of all or any information necessary to the assessment of any claim or operation of the health insurance policy.		
Signature _____	Date	/ /

Police Health and your Privacy Police Health is committed to protecting all personal information entrusted to us. Police Health ensures all personal information that we collect is treated and stored confidentially. For further information see our Privacy Policy (available on our website www.policehealth.com.au).

Privacy Notice

Like all health insurers, Police Health is required to collect personal information. Police Health respects your privacy and treats this information confidentially and stores it securely. Personal information is collected and managed by Police Health in accordance with the Police Health Privacy Policy and the Australian Privacy Principles. You should read and be familiar with the Policy, and ensure that other persons that are covered by your health insurance policy also read and are aware of the Privacy Policy. This Notice contains a summary of some important issues, but the Policy has more detail.

Police Health will collect personal information from you, a responsible person, or a third party, either directly or indirectly, when:

- You apply, or are interested in applying, for membership with Police Health to purchase a health insurance policy, and if accepted, you are the policy holder (Contributor) of the policy.
- You are a dependent (spouse or child) under a health insurance policy and the policy holder (Contributor) holds, has applied or is interested in applying to purchase a health insurance policy which covers you.
- A claim for benefit is made on your health insurance or when dealing with Police Health through one of its communication channels.

Personal information collected includes names, addresses, ages, bank account details, telephone numbers, email addresses and sensitive (health) information. You should be aware that once you have been accepted by Police Health and you are insured under a health insurance policy, Police Health will collect personal information on a recurring basis for the duration of your health insurance policy. It is necessary for us to collect your personal information when you or a responsible person on your behalf interact with us, especially when making a claim for health treatment either by post, facsimile, through electronic channels or through a third party such as a hospital, medical practitioner or other service provider who may claim directly from us on your behalf.

Collection and disclosure of your personal information is required by Police Health, and, depending on the information, is required under the Private Health Insurance Act 2007. Police Health collects personal information for the purposes described in the Privacy Policy and, in particular to manage the health insurance and health-related services it provides.

If we do not receive the necessary information or the information is not accurate or complete, then Police Health will not be able to provide you with our services, including:

- Processing your application for a health insurance policy and insuring you or other people on the health insurance policy.
- Providing services associated with billing and claiming of benefits.
- Effectively dealing with your enquiries, issues or complaints.
- Providing you with other benefits and services in relation to your health insurance cover.

Personal information may also be used in advising you of direct marketing offers such as products or services provided by or in conjunction with Police Health, which we consider may be of interest to our members. Police Health may need to disclose personal information to other people insured under the same health insurance policy, government agencies, other health insurers, organisations or individuals with whom we contract for services, health service providers, financial institutions and your employer. Police Health is not likely to disclose personal information to overseas recipients.

The Privacy Policy contains further information on how you may:

- Have reasonable access to and seek correction of your personal information.
- Complain to Police Health about a breach of the Australian Privacy Principles and how we will deal with such a complaint. Police Health's contact details can be found on the front of this claim form.

The policy holder (Contributor) or another insured person must only provide personal information relating to other people on the policy if authorised to do so. It is important that all persons (currently insured, or who become insured, or considering joining Police Health) are aware of and understand this Notice and our Privacy Policy. It is the responsibility of the policy holder (Contributor) to ensure that every other person covered under the policy is aware of this Notice and the Privacy Policy. Other people on the policy should be made aware that the policy holder (Contributor) receives and can view through our On-line Member Services (OMS) all information relating to their claims for benefits and hence the policy holder (Contributor) has access to their health information, unless an individual has requested their claims information be kept private in which case claims information will not be shown on OMS.

If any insured person aged 18 years or older wishes to ensure that their personal information is not disclosed to other people on the policy, they should purchase their own health insurance policy.

A copy of Police Health's Privacy Policy can be obtained from our website www.policehealth.com.au or by contacting our office.